

Operations Manager Belgium

Are you a strong organiser who knows how to motivate people and keep a clear overview in a fast-paced environment? As Operations Manager, you will ensure the smooth day-to-day running of our operational teams in Belgium, the Netherlands and Poland. Planning, customer service and cooperation between departments will be key to your role.

Ready to take on responsibility within a growing international company? Then you might be the one that we are looking for!

Job description:

- Leading, coaching and supporting the operational teams in Belgium, the Netherlands and Poland.
- Organising and overseeing daily operations and rental planning in close cooperation with the workshops.
- Monitoring the availability and quality of the trailer fleet, including correct inspections at handover and return.
- Ensuring professional customer service, accurate administration and the proper follow-up of damage cases.
- Monitoring operational KPI's, resolving bottlenecks and implementing improvements where needed.
- Promoting effective cooperation between operations, workshops and administration.

Your profile:

- Proven experience in a supervisory or management role within an operational environment, preferably in transport, logistics or a technical sector.
- A higher education qualification or an equivalent level gained through experience, combined with strong planning and organisational skills.
- Clear communication, a coaching approach and the confidence to make decisions.
- A customer-focused, proactive and solution-oriented mindset, even under pressure.
- Good knowledge of MS Office and the ability to learn new software quickly.
- Excellent command of Dutch and English, both written and spoken.

Our offer:

- A varied management position with responsibility across several countries and teams.
- An attractive salary package complemented by a range of benefits.
- Plenty of room to take initiative and help shape the operational organisation.
- Training and development opportunities tailored to your personal and professional growth.
- An international working environment with short lines of communication and committed colleagues.



ABOUT US - ICTS is the one-stop-shop partner for trailer rental, truck and trailer fleet maintenance, repairs, field services and 24/7 roadside assistance. More information is available at: <https://www.icts-group.eu>.

Are you the enthusiastic new colleague we are looking for?
Apply now or send your questions to the ICTS HR Manager: hr@icts-group.eu.

